Below are samples from various Starfish institutions of wording that faculty may include in their syllabi to describe Starfish.

**I Care About Your Success!** This course is part of the Starfish Student Success Network. I will use Starfish to schedule my student office hours through the calendar feature (syncs to outlook & Google) and use starfish email notification to communicate with you about your academic progress and get you help if you need it. Throughout the term, you may receive notifications regarding your attendance, course grades or academic performance. To benefit, it is important that you check your Starfish Dashboard, WVM, or personal email regularly and follow through on my recommended actions. You may also be contacted directly by a Counselor or Support Services Professional.

To access Starfish, simply log into MyPortal, WV Go, or and click on Starfish tab on the West Valley College home page. You can even set up a student profile. If you need assistance with Starfish, you can use the Raise My Hand feature on the Starfish Dashboard.

I will use Starfish to schedule student office hours through Starfish Calendar (can sync to outlook & gmail).

**Starfish Connect** is a communication tool for students and faculty. Through Starfish, instructors can provide feedback to you about your progress in their courses. Throughout the term, you may receive progress emails regarding your academic performance. The emails are designed to be helpful and increase your success in courses. Be sure to check your email account regularly and open any emails you receive and follow the recommendations. Instructors may also recommend that you contact a specific campus resource, such as the Financial Aid or Success Center. If an instructor makes a referral, you may also be contacted directly by Counseling Services as a follow-up. To access Starfish, simply log into MyPortal, WV Go, or and click on Starfish tab on the West Valley College home page. You can even set up a student profile. If you need assistance with Starfish, you can use the Raise My Hand feature on the Starfish Dashboard.

**I care about your success!** West Valley College uses Starfish, a college success and retention program, to help identify students who may need additional support in order to achieve academic success. Starfish also helps to celebrate your academic achievement (kudos)!

Throughout the semester, you may receive emails from Starfish regarding your course grades and academic performance. If you receive one of these alerts (flags), please keep in mind they are meant to help you achieve success – they do not affect your grade or carry any punitive action. We have so many ways to support our students, and Starfish is a customizable tool that will help us get you connected to the services and resources you need. To access Starfish, simply log into MyPortal, WV Go, or and click on Starfish tab on the West Valley College home page. You
can even set up a student profile. If you need assistance with Starfish, you can use the Raise My Hand feature on the Starfish Dashboard.

**We Care About Your Success!**

West Valley College uses **Starfish Early Alert** as a communication tool between students, faculty and campus support services. Throughout the semester, you may receive emails in your WVM Mail, or personal email account from Starfish regarding your course grades or academic performance. These emails are intended to help you be successful in your WVC courses. Please open the emails and follow the recommendations. Additionally, to make sure you are receiving the support you need, your instructor or your advisor may ask to meet with you to discuss your course progress or refer you to a campus service.

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